

REPORT REFERENCE NO.	CSC/22/9
MEETING	COMMUNITY SAFETY COMMITTEE
DATE OF MEETING	11 NOVEMBER 2022
SUBJECT OF REPORT	STRATEGIC PRIORITY 1 AND 2 PERFORMANCE MEASURES: QUARTER 4 OF 2021-22 AND QUARTER 1 OF 2022-23
LEAD OFFICER	DIRECTOR OF SERVICE DELIVERY
RECOMMENDATIONS	<i>That the performance against targets under Strategic Priorities 1 and 2 be welcomed and noted.</i>
EXECUTIVE SUMMARY	<p>At its ordinary meeting on 29 June 2021, the Devon & Somerset Fire & Rescue Authority (the Authority) agreed four Strategic Priorities to guide the activity of the Service (Minute DSFRA/21/9 refers). These Strategic Priorities were also approved for 2022-23 by the Authority at its budget meeting on 21 February 2022 (Minute DSFRA/21/36 refers).</p> <p>It was further agreed that performance against Strategic Priorities 1 and 2 and associated objectives should be reported to this Committee on a regular basis.</p> <p>At its meeting on 26 July 2021, the Committee agreed a set of key performance indicators (KPIs) to maintain scrutiny of Service activity and progress against Strategic Priorities 1 and 2 (Minute CSC/21/2 refers). It was further agreed that a KPI report would be produced for the preceding quarter of the financial year for each subsequent Committee meeting.</p> <p>Appendix A of this report presents the Quarter 4 of 2021-22 KPI report for Strategic Priorities 1 and 2.</p> <p>Appendix B of this report sets out the Quarter 1 of 2022-23 KPI report for the same priorities.</p>
RESOURCE IMPLICATIONS	Existing budget and staffing is sufficient to deliver the required improvements
EQUALITY RISKS AND BENEFITS ANALYSIS	N/A
APPENDICES	<p>A. Community Safety Committee 2021-22 Quarter 4 performance report</p> <p>B. Community Safety Committee 2022-23 Quarter 1 performance report</p>
BACKGROUND PAPERS	Report DSFRA/21/9 (Strategic Policy Objectives 2021-22) to the Authority ordinary meeting held on 29 June 2021 (and the Minutes of that meeting).

	<p>Report DSFRA/22/2 (Strategic Policy Objectives 2022-23) to the Authority budget meeting held on 21 February 2022 (and the Minutes of that meeting).</p>
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1. INTRODUCTION

- 1.1. At its ordinary meeting on 29 June 2021, the Devon & Somerset Fire & Rescue Authority (FRA) agreed 4 Strategic Priorities to guide the activity of the Service (Minute DSFRA/21/9 refers). These Strategic Priorities were also approved for 2022-23 by the Authority at its budget meeting on 21 February 2022 (Minute DSFRA/21/36 refers).
- 1.2. It was further agreed that performance against Strategic Priorities 1 and 2 and associated objectives should be reported to this Committee on a regular basis.
- 1.3. At its meeting on 26 July 2021, the Committee agreed a set of key performance indicators (KPIs) to maintain scrutiny of Service activity and progress against Strategic Priorities 1 and 2 (Minute CSC/21/2 refers). It was further agreed that a KPI report would be produced for the preceding quarter of the financial year for each subsequent Committee meeting.
- 1.4. Appendix 1 of this report presents the Quarter 3 of 2021-22 KPI report for Strategic Priorities 1 and 2.

2. PERFORMANCE OVERVIEW

- 2.1. The performance status of the Service KPIs is based on the following criteria:
 - Succeeding The KPI is achieving its target.
 - Near target The KPI is less than 10% away from achieving its target.
 - Needs improvement The KPI is at least 10% away from achieving its target.

Performance overview: top level

- 2.2. Table 1 below shows the Service’s performance status overview in Quarter 4 of 2021-22:

	Succeeding	Near target	Needs improvement
Priority 1	9	8	2
Priority 2	10	4	0

- 2.3. There were two Priority 1 KPIs requiring improvement:
 - KPI 1.1.2.1 – number of dwelling fire fatalities; and
 - KPI 1.1.4.1 - Number of Home Safety Visits completed (an exception report is included at page 7 of Appendix A).

2.4. Table 2 below shows the Service's performance status overview in Quarter 1 of 2022-23:

	Succeeding	Near target	Needs improvement
Priority 1	10	8	1
Priority 2	7	6	1

2.5. There are currently two KPIs requiring improvement:

- KPI 1.1.2.2 – dwelling fire fatalities (exception report is included at page 7 of Appendix B); and
- KPI 2.1.4.2 – percentage of operational risk information in date – level 4 tactical plans (an exception report is included at page 10 of Appendix B).

2.6. Separate reports are included elsewhere on the agenda for this meeting on the Service's performance on Home Fire Safety Visits and the Fatal Fire Death Reviews respectively.

ACFO PETE BOND
Director of Service Delivery